



The Services Sector Education and Training Authority (Services SETA), a statutory body established in terms of the Skills Development Act of 1998) which has a licence period that expires 31 March 2030, seeks to appoint service providers for the provision of the services listed below:

**ERRATUM**

PROC T649: APPOINTMENT OF AN ICT INFRASTRUCTURE AND APPLICATION SYSTEMS SUPPORT AND MAINTENANCE PARTNER

**Kindly note that the duration of the above mentioned project is a period of three years and not five years as it was initially stated in the bid document.**

Initial Mandatory Requirement	New Mandatory Requirement
The potential bidder must provide any proof of the company being a certified Microsoft Solution Partner (Gold or Platinum Compliance Standard), ISO 27001 Certification, ISO 9001 Certification, and being an approved Dell or Hp equipment reseller.	The potential bidder must provide any proof of the company being a certified: <ul style="list-style-type: none"> <li>• Microsoft Silver or Gold Partner (or the relevant certification as per the new Microsoft Solution Partner Program);</li> <li>• ISO 27001 Certification;</li> <li>• ISO 9001 Certification;</li> <li>• Dell Partner; and</li> <li>• HP Partner.</li> </ul>

Bid documentation, detailed scope of work will be available on the Services SETA website <http://www.servicesseta.org.za/index.php/suppliers/active-tenders>

All enquiries regarding bid Proc T635 should be in writing and may be directed to the email address: [tenders@servicesseta.org.za](mailto:tenders@servicesseta.org.za) by no later than 11:00 AM on the 12 April 2024

No late submissions will be considered. Submissions should be delivered into the bid box or couriered to: **Senior Manager: Supply Chain Management, Ristone Office Park, 15 Sherborne Rd, Parktown, Johannesburg. The bid box is open during office hours: Monday – Thursday: 08:00 AM– 04:00 PM and Friday: 08:00 AM-03:00 PM.**

