



CALL FOR EXPRESSIONS OF INTEREST TO SERVICES SECTOR LABOUR UNIONS AND FEDERATIONS TO PARTICIPATE IN SKILLS DEVELOPMENT INTERVENTIONS

The Services SETA is excited to **extend an invitation to Labour Unions and Federations in the Services Sector** to participate in the planned skills development learning interventions. These interventions are designed to provide organised labour representatives with skills and knowledge applicable to the sectors they operate in:

- **Trade unions** refer to an organised association of workers in trade, groups of trades, professions, or specific sectors formed to protect and further their rights and interests, registered with the Department of Employment & Labour Registrar.
- **Federation** is an umbrella body of national trade unions organised in specific industry sectors or occupational groups with Department of Employment & Labour Registrar.

This call for expressions of interest is in line with the **National Skills Development Plan 2030, Outcome 5**: which emphasises the need to encourage and support worker-initiated training. Also, the Services SETA's Accounting Authority, in the **Sector Skills Plan for Financial Year 2024/25, Priority 2**: commits to secure workplace training opportunities working in collaboration with the industry employers.

PROGRAM OVERVIEW

The following learning programmes will be offered:

- **Bursaries for employed**

The Services SETA bursary programme is aimed at employed learners who are eligible to be funded for a qualification at Public Higher Education Training Institutions. This grant is awarded to learners enrolled for part or full qualifications registered on the NQF.

- **Skills Programmes for Employed**

The Services SETA skills programmes are aimed at employed learners who are eligible to be funded for short programmes responding to the industry skills needs. Skills programmes” refer to occupational-based, short-term learning programmes. When successfully completed, it constitutes credits towards a qualification or part qualification registered on the NQF. The Skills Programme comprises a cluster of unit standards/modules where the total number of credits can range between 25 and 60 in the legacy qualification and 8-60 in the occupationally directed programmes.

- **Non-credit bearing programmes**

The Services SETA non-credit bearing skills programmes are aimed at employed learners who are eligible to be funded for such programmes responding to the industry skills needs. Non-credit bearing short course” is a short learning programme for which no credits are awarded to unit standards or qualifications, depending on the purpose and assessments of the programme. This intervention is targeted to trade unions /federations to be supported by the Services SETA through non-credit-bearing skills development learning programmes and/or capacitation learning interventions.

SKILLS NEEDS FOR LABOUR ORGANISATIONS INCLUDE:

- Labour Inspection & Enforcement
- Bachelor of Laws (LLB)
- Labour Law
- Dispute Resolution
- Labour Relations
- Industrial Psychology
- People Management

- Public Administration
- Human Resources Management
- Organisational design & development
- Labour Recruitment
- Business Management
- Financial Management
- Business Administration
- New Venture Creation
- Marketing
- Contact Centre
- *Any other occupation to be identified by the Federation/Union*

FUNDING CONSIDERATION:

Discretionary funding allocation (number of learners and budget) will be subject to the number of eligible applications received and considered per entity.

HOW TO EXPRESS INTEREST:

We invite all interested trade unions and federations within the Services Sector to submit their Expressions of Interest by **27th December 2024**. Please complete and submit the attached forms, ensuring that all required details are provided as specified. You can access the forms using the [links](#) provided:

Submissions can be sent to Labour.EOI@serviceseta.org.za

We look forward to your positive response and to partnering with you in shaping the future workforce. Your participation in this program will not only benefit the students but also contribute to the growth and success of your organisation.

For any queries please do not hesitate to contact us on the following details:

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